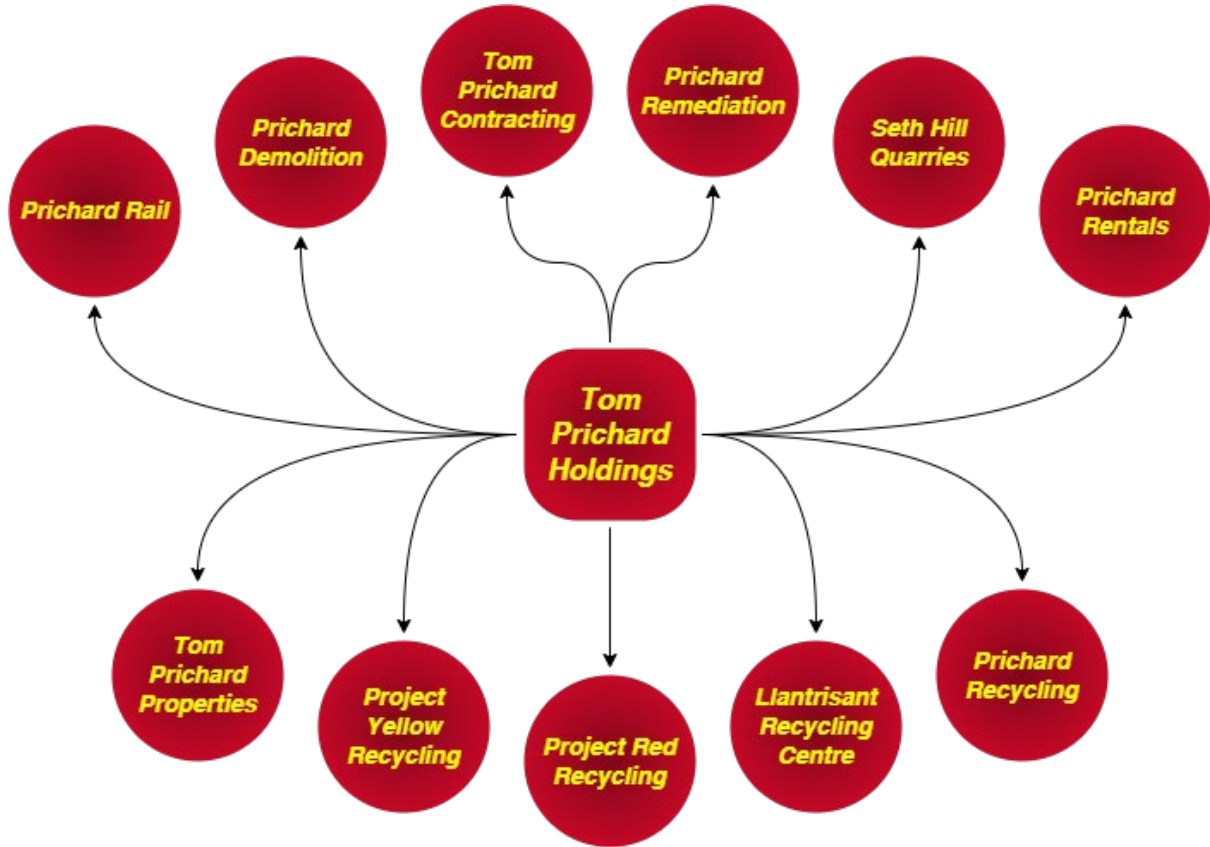


PRICHARD'S



Quality Policy

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Quality Policy Statement

Our quality objectives are:

- To provide a professional and flexible service
- To provide and deliver products and services of the highest possible standards, to satisfy our customer needs, expectations of quality, safety, reliability, and service.
- To meet, as a minimum, all statutory and regulatory requirements
- To ensure the provision of sufficient and suitable resources
- To ensure that our personnel are suitably trained to ensure correct equipment usage.
- To communicate with both internal and external customers.
- To identify any opportunities and requirements for improvements so ensuring minimal customer complaints and supplier issues
- To continue in the investment of plant and equipment that enables us to maintain high standards
- To communicate this policy within the organisation

The Company has a documented Integrated Management System (IMS), which aims to meet Customer requirements by controlling all of the processes employed and thus preventing errors. Quality Assurance is essential in all work undertaken.

The effectiveness of the IMS is monitored via the use of Business Objectives with such Objectives being subject to regular review.

The Company seek the active participation and co-operation of its staff at all levels to maintain measurable, accountable Quality Assurance.

This policy is reviewed on an annual basis to ensure its continuing suitability. In order to continuously improve our performance, we welcome customers' representatives to our various premises where operations are available for the purpose of quality surveillance and inspection.

We firmly believe that certification to ISO 9001:2015 is essential in our commitment to Customer Satisfaction, continued growth and improvement of our company.

Signed



Tom Prichard
Managing Director

Date 1st March 2024